ITM450 – Foundations of DevOps

COURSE OUTLINE FOR 2025-2026

Prerequisite(s): (ITM 301 and ITM 305) or in the 2-Year Business Technology Management Public Ontario College Diploma Graduate Program

Faculty/Contract Lecturer Information

- **Faculty/Contract Lecturer Name:**
- **Office Location:**
- **Office Hours:**
- **Phone:**
- **Course Website:** my.torontomu.ca (for courses using D2L)
- **Email Address:** youremail@torontomu.ca

Email Policy

Students are expected to monitor and retrieve messages and information sent through D2L and TMU email on a frequent and consistent basis. In accordance with the Policy on TMU Student E-mail Accounts (Policy 157), Toronto Metropolitan University (TMU) requires that any electronic communication by students to TMU faculty or staff be sent from their official university email account. Communications sent from other accounts may be disregarded.

Course Description

In the digital age, staying competitive demands agility, collaboration, and innovation in software development. The course equips students with the essential skills to bridge the gap between software development (Dev) and information-technology operations (Ops). The DevOps methodology is intended to shorten the information system development lifecycle, while fostering a culture of seamless integration and continuous improvement. The course will deepen students' understanding of how DevOps can provide business and technological benefits to an organization and how to implement best practices using Agile project management methodology.

Teaching Methods

If you are registered in an in-person or a virtual classroom, instruction will take place at scheduled hours, following the approach outlined in D2L Brightspace. If you are registered in a Chang School Distance Education course, please follow the schedule, course outline and learning modules as outlined in D2L Brightspace.

Note: All assessments in this course, regardless of its delivery format, will be held in-person on campus. This applies to in-person, virtual, and online courses, including sections/courses delivered through the Chang School.

This course will incorporate the following teaching and learning methods:
- Regular lectures, prescribed weekly readings, group project work, and discussions are the main teaching activities that occur in this course.
- The quizzes are designed to provide the students practice and progressive skill building that they can apply in the group-based project.
- The group project work allows the students to apply the analytical techniques that group interaction and individual and group presentation skills.
- The instructor will establish an active learning environment by engaging the students in an exchange of relevant questions and ideas. Students should expect a frequent and substantive interaction between the instructor and students and among students in every class.

Course Materials

Textbook and Other Learning Materials:

Title: DevOps Handbook: How to Create World-Class Agility, Reliability & Security in Technology Organizations (2nd Ed., 2021)
Author: Kim, Gene; Debois, Patrick; Willis, John; Humble, Jez; Allspaw, John
Publisher: IT Revolution Press, LLC
ISBN: 9781098182281
Price: Free for TMU student with Online access.

Course Learning Outcomes

Academic Upon successful completion of this course, students will be able to:
1. Explain the principles, culture, and lifecycle of DevOps and articulate how it integrates development and operations to improve agility and business outcomes.
2. Analyze organizational challenges that hinder continuous delivery and propose DevOps-based process improvements grounded in Agile and Lean methodologies.
3. Apply key DevOps practices including continuous integration (CI), continuous delivery (CD), and automated testing to improve software reliability and deployment speed.
4. Evaluate tools and technologies that support infrastructure as code, monitoring, and automation in a DevOps environment.
5. Assess the business and organizational impacts of implementing DevOps, focusing on cultural transformation, metrics, and return on investment.
6. Collaborate in simulated DevOps teams to design, implement, and document a continuous delivery pipeline aligned with Agile project management principles.

Integrity

Academic integrity is integral to your learning, the credibility of your degree or certification, and the integrity of the university as a whole. [Senate Policy 60: Academic Integrity](#) defines academic misconduct, provides a non-exhaustive list of examples of behaviours that may be considered as academic misconduct, and explains how academic misconduct concerns are evaluated and decided. The entirety of the policy applies in this course. As well, please note that submitting work created in whole or in part by artificial intelligence tools unless expressly permitted by the faculty/contract lecturer, is considered a violation of Policy 60.

Generative AI Course Policy, Plagiarism Detection, and Virtual Proctoring

Generative AI Course Policy

Use of Generative AI (e.g. ChatGPT, Grammarly, Perplexity, DeepL Translator) to develop or assist with any ideas or material submitted for coursework is expressly prohibited in this course. Use of Generative AI in this manner will be considered a breach of Policy 60.

Turnitin or another originality detection software

Turnitin is a plagiarism prevention and detection service to which TMU subscribes. It is a tool to assist faculty/contract lecturers in determining the similarity between students' work and the work of other students who have submitted papers to the site (at any university), internet sources, and a wide range of books, journals and other publications. While it does not contain all possible sources, it gives faculty/contract lecturers some assurance that students' work is their own. No decisions are made by the service; it generates an "originality report," which faculty/contract lecturers must evaluate to judge if something is plagiarized.

Students agree by taking this course that their written work will be subject to submission for textual similarity review to Turnitin. Instructors can opt to have student's papers included in the Turnitin database or not. Use of the Turnitin service is subject to the terms-of-use agreement posted on the Turnitin website. Students who do not want their work submitted to this plagiarism detection service must, by the end of the second week of class, consult with their faculty/contract lecturer to make alternate arrangements. Students who choose not to have their papers screened for textual similarity review by Turnitin may be required to submit additional work with their research essay. For example:
- an annotated bibliography of each source used in your paper; and/or
- the first few pages of each cited source used in your paper

Even when an faculty/contract lecturer has not indicated that a plagiarism detection service will be used, or when a student has opted out of the plagiarism detection

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service, if the faculty/contract lecturer has reason to suspect that an individual piece of work has been plagiarized, the faculty/contract lecturer is permitted to submit that work in a non-identifying way to any plagiarism detection service.

Copyright

The course materials provided to you are copyrighted and may not be shared without my express written permission. Do not share these materials (e.g. course outline, lecture slides, assignment instructions) with others and do not post them on the internet during the course, or at any time after. If you do so, Policy 60 will apply.

Academic Integrity Resources

To learn more about Policy 60 and how to avoid academic misconduct, please review and take advantage of these resources:
- Policy 60: Academic Integrity: https://www.torontomu.ca/senate/policies/academic-integrity-policy-60/
- Academic Integrity Office website: https://www.torontomu.ca/academicintegrity/
- "Academic Integrity in Space" game: https://games.de.torontomu.ca/aio/#/
- "Academic Integrity in Cyberspace!" game: https://www.torontomu.ca/aic/#/
- Student Life and Learning Support: https://www.torontomu.ca/student-life-and-learning/learning-support/

Topics and Course Schedule

Week	Topic	Readings
1	**Introduction to DevOps and the Digital Enterprise** • Evolution from Agile to DevOps and its business relevance. • DevOps as a driver of digital transformation and innovation.	Part I Ch.1 - 4
2	**Value Streams and Organizational Design** • Selecting value streams for DevOps transformation. • Designing organizations and architecture.	Part II Ch.5 - 8
3	**Creating the Foundations of the Deployment Pipeline** • Foundations for deployment automation and environment consistency. • Establishing a "single source of truth" and production-ready environments.	Part III Ch.9
4	**Continuous Integration (CI)** • Automating testing and integration. • Trunk-based development and fast feedback loops.	Part III Ch.10 - 11
5	**Continuous Delivery (CD) and Low-Risk Releases** • Automating deployment and release management. • Designing architectures for rapid, safe change.	Part III Ch.12 - 13
6	**Automation, Infrastructure as Code (IaC), and Toolchains** • Managing infrastructure through code. • Evaluating DevOps toolchains.	Part III Ch.9 - 13
7	**Midterm Examination**	Ch. 1–13
8	**Building Feedback Systems** • Creating telemetry and monitoring metrics for visibility. • Using feedback loops to identify and solve operational issues.	Part IV Ch.14 - 15
9	**Experimentation and Quality Improvement** • Implementing hypothesis-driven development and A/B testing. • Improving product quality through iterative feedback.	Part IV Ch.16 - 18
10	**Continual Learning and Organizational Improvement** • Embedding learning and reflection in DevOps culture. • Converting local improvements into global organizational practices.	Part V Ch.19 - 21
11	**Contemporary Topics: AI in DevOps & Scaling DevOps** • Code assistance, test generation, incident automation. • Platform engineering, golden paths, paved roads, multi-team topologies, governance at scale.	Part VI Ch.22 – 23
12	**Group Project** • Collaborate in teams to design, implement, and present a DevOps pipeline prototype that demonstrates automation, feedback, and continual improvement.	

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Evaluation

The grade for this course is composed of the mark received for each of the following components:

Evaluation Component	Due Date	Percentage of Final Grade	Anticipated Return Date
Progressive Assessments 01	Week 03	10%	Within two weeks
Progressive Assessments 02	Week 05	10%	Within two weeks
Progressive Assessments 03	Week 09	10%	Within two weeks
Group Project	Week 12	20%	Within two weeks
Midterm Examination	-	25%	Within two weeks
Final Examination	-	25%	TBA
Final Grade		100%	

Note: Students must achieve a course grade of at least 50% to pass this course.

At least 20% of the grade based on individual work will be returned to students prior to the last date to drop a course in good academic standing. For Winter 2026, this is March 27, 2026.

University Policies

You are reminded that you are required to adhere to all relevant university policies found in their online course shell in D2L and/or on the Senate website. Please refer to the Course Outline Appendix for more detail.

Important Resources Available at Toronto Metropolitan University

- The University Libraries provide research workshops and individual consultation appointments. There is a drop-in Research Help desk on the second floor of the library, and students can use the Library's virtual research help service to speak with a librarian, or book an appointment to meet in person or online.
- Student Life and Learning Support offers group-based and individual help with writing, math, study skills, and transition support, as well as resources and checklists to support students as online learners.
- You can submit an Academic Consideration Request when an extenuating circumstance has occurred that has significantly impacted your ability to fulfill an academic requirement. You may always visit the Senate website and select the blue radio button on the top right hand side entitled: Academic Consideration Request (ACR) to submit this request.
  For Extenuating Circumstances, Policy 167: Academic Consideration allows for a

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once per semester ACR request without supporting documentation if the absence is less than 3 days in duration and is not for a final exam/final assessment. Absences more than 3 days in duration and those that involve a final exam/final assessment, always require documentation. Students must notify their faculty/contract lecturer once a request for academic consideration is submitted. See Senate [Policy 167: Academic Consideration.](#)
Longer absences are not addressed through Policy 167 and should be discussed with your Chair/Director/Program to be advised on next steps.

- If taking a remote course, familiarize yourself with the tools you will need to use for remote learning. The [Remote Learning Guide](#) for students includes guides to completing quizzes or exams in D2L Brightspace, with or without [Respondus LockDown Browser and Monitor](#), [using D2L Brightspace](#), joining online meetings or lectures, and collaborating with the Google Suite.
- [FAQs Academic Considerations and Appeals](#)
- Information on Copyright for [Faculty](#) and [students.](#)
- Information on Academic Integrity for [Faculty](#) and [students](#).

Accessibility

- At Toronto Metropolitan University, we are committed to ensuring that all courses are accessible to everyone and to removing barriers that may prevent some individuals from enrolling in courses.
- All technologies and tools used in this course are accessible.
- Students who discover an accessibility barrier with any of the course materials or technologies should contact their faculty/contract lecturer.
- As outlined in [Policy 159: Academic Accommodation of Students with Disabilities](#), students are required to proactively consult with AAS, the faculty/contract lecturer, Department or Faculty, as soon as feasible, including prior to enrolling in a course or program, on any concerns they may have about their ability to meet the essential academic requirements of a course/program.

Academic Accommodation Support

Academic Accommodation Support (AAS) is the university's disability services office. AAS works directly with incoming and returning students looking for help with their academic accommodations. AAS works with any student who requires academic accommodation regardless of program or course load.

- Learn more about [Academic Accommodation Support.](#)
- Learn [how to register with AAS.](#)
- Learn about [Policy 159: Academic Accommodation of Students with Disabilities](#)

Academic Accommodations (for students with disabilities) and Academic Consideration (for students faced with extenuating circumstances that can include short-term health

issues) are governed by two different university policies. Learn more about [Academic Accommodations versus Academic Consideration](#) and how to access each.

Wellbeing Support

At Toronto Metropolitan University, we recognize that things can come up throughout the term that may interfere with a student's ability to succeed in their coursework. These circumstances are outside of one's control and can have a serious impact on physical and mental well-being. Seeking help can be a challenge, especially in those times of crisis.

If you are experiencing a mental health crisis, please call 911 and go to the nearest hospital emergency room. You can also access these outside resources at anytime:
- Distress Line: 24/7 line for if you are in crisis, feeling suicidal or in need of emotional support (phone: 416–408–4357)
- [Good2Talk](#): 24/7-hour line for postsecondary students (phone: 1-866-925-5454)
- [Keep.meSAFE](#): 24/7 access to confidential support through counsellors via [My SSP app](#) or 1-844-451-9700.

If non-crisis support is needed, you can access these campus resources:
- [Centre for Student Development and Counselling:](#) 416-979-5195 or email [csdc@torontomu.ca](#)
- [Consent Comes First – Office of Sexual Violence Support and Education](#): 416-919-5000 ext 3596 or email [osvse@torontomu.ca](#)
- [Medical Centre](#): call (416) 979-5070 to book an appointment.

We encourage all Toronto Metropolitan University community members to access available resources to ensure support is reachable. You can find more resources available through the [Toronto Metropolitan University's Wellbeing Central](#) website.

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