

## Learning Outcomes

LO	Description
LO1a	Define, describe, and apply relevant policy concepts and theories to support decision making in the Canadian healthcare services environment.
LO1b	Identify and describe management skills associated with core functions (human resources, governance and strategy) within organizations across the health services sector.
LO1c	Assess determinants of health and illness and the implications for service provision in a multi-generational, multicultural society.
LO1d	Recognize and explain the interrelationship between health, health information systems, the health services system, and social, economic and political environments.
LO1e	Identify the implications of health policy changes for clients, team members, managers and the organization, and make recommendations for continuous improvement.
LO1f	Explain health care services funding models and identify the implications for management.
LO2a	Assemble, interpret, and evaluate extant research to support evidence-based management in healthcare.
LO2b	Read and interpret financial reports.
LO3	Collect, analyze and interpret quantitative and qualitative data to develop and effectively communicate evidence informed solutions to health service delivery problems.
LO4a	Communicate in written form clearly and effectively for health services management audiences.
LO4b	Communicate in verbal form (presentations) clearly and effectively for health services management audiences.
LO5a	Discuss and acknowledge knowledge gaps with respect to decision-making in healthcare services.
LO5b	Recognize, describe, and analyze the roles of ethics, equity, and diversity in health services management, including access to and delivery of health care.
LO6	Exercise initiative and demonstrate personal responsibility and accountability.