



The CRNCC is supported by funding from the Social Sciences and Humanities Research Council of Canada (SSHRC) and Ryerson University.

Welcome to CRNCC

Over the past few months, the CRNCC has been actively exchanging knowledge on community care through a series of symposia and presentations. We would like to take this opportunity to share with you, some of the outcomes.

Recent Events

Board Meeting ~ Waterloo Wellington Local Health Integration Network (LHIN)

Thursday, February 22, 2007 ~ 7 pm
Waterloo, ON

Drs. Janet Lum and Paul Williams, Co-Chairs of the CRNCC, presented on the role of community care within the broader health continuum at the February meeting of the Board of the Waterloo-Wellington LHIN. Their presentation emphasized the important opportunity that LHINs offer for cross-sectoral thinking and action, and for integrating emerging evidence and benchmarks into strategic planning. They noted that there is growing and credible evidence that when appropriately targeted and managed, community care can be a cost-effective substitute for care in hospitals and long-term care facilities, with better outcomes for clients and carers. They also described a leading-edge research initiative in Wellington Waterloo in which case managers from community service agencies, the CCAC, and a LTC facility will review the needs of the 1100 individuals currently waiting for LTC placements in the region, to determine what number could safely and cost-effectively be cared for in the community if integrated care packages were available.

Symposium ~ Caring for Children, Youth and Families in Home and Community: Innovations and Best Practices from Across Canada

Tuesday, February 20, 2007 ~ 8:15 am – 4:30 pm

George Vari Engineering and Computing Centre, Ryerson University – Toronto, ON

The CRNCC, in partnership with SickKids Foundation's Children and Youth Home Care Network (CYHN), hosted a ground-breaking, national symposium bringing together leading experts from across Canada who shared their ideas and strategies for caring for children, youth and families in home and community during a period of rapid change and growing challenges.

The audience included over 170 people representing government, hospitals, community care organizations, parent groups and students. We also reached out to participants from coast to coast as the entire symposium was web cast live. Over 260 participants from throughout Canada tuned into the web cast and watched the day unfold, including:

- The Continuing Care Branch in the Nova Scotia Department of Health, as well as the IWK Health Centre, NS;
- from Thunder Bay, Ontario, a group of about 50 people from various agencies gathered together and tuned in through the coordination of the Centre of Excellence for Children and Adolescents with Special Needs, based at Lakehead University;
- in Ottawa, we were joined by VON Canada as well as Health Canada's First Nations and Inuit Health Branch;
- from Toronto, the Child Health Network reached us through the coordination of the Hospital for Sick Children;
- in Manitoba – the Winnipeg Regional Health Authority's Integrated Children's Services Team;
- from Red Deer, Alberta, the David Thompson Health Region;
- and from British Columbia, the Ministry of Children and Family Development, Nil/Tuo Child and Family Services Society in Saanichton, the Vernon Health Unit, the Kenora Catholic District

School Board, and the Michael Smith Foundation for Health Research in Vancouver all watched the live web cast.

The entire web cast and speaker presentations are now available at www.crncc.ca. You can also access the symposium event page directly, at <http://www.crncc.ca/events/2007-02-CRNCC-CYHN.html>.

The keynote address was given by Mary Jo Haddad, CEO of the Hospital for Sick Children, who was then followed by a diverse group of speakers including

- Dr. Karen Spalding , Associate Professor, Ryerson University
- Dr. Hema Patel - Interim Director, and Isabelle St-Sauveur, Clinical Nurse Specialist, Intensive Ambulatory Care Service, Montréal Children's Hospital, Quebec
- Robert Morton - CEO, Children's Treatment Network of Simcoe York, Ontario
- Laurene Black - Regional Manager, Home Care, Children's Services, Capital Health Authority, Edmonton, Alberta
- Marlene Nosé - National Coordinator, First Nations and Inuit Home and Community Care Program, First Nations and Inuit Health Branch, Primary Health Care and Public Health Directorate, Health Canada
- Robert Matergio- Coordinator, Child and Youth Social Policy Committee, Nova Scotia
- Stacey Daub -Toronto Central Community Care Access Centre, Ontario

Celebrating Community

Tuesday, February 20, 2007 ~ 4:30 – 8 pm
George Vari Engineering and Computing
Centre, Ryerson University – Toronto, ON

Directly following the symposium on children, youth and families, participants were treated to a

reception titled, Celebrating Community. The reception was hosted by Ryerson University President, Sheldon Levy, in honour of the work of the CRNCC and to highlight community care. As a special treat, the CRNCC enlisted the talent of Richard Firth, a first year Radio and Television Arts student at Ryerson University, who played the piano. This was a relaxing backdrop for guests as they networked, enjoyed hors d'oeuvres and refreshments after an information-packed day-long symposium. Guest speaker Dr. Marc Fonda, Acting Director of Strategic Programs and Joint Initiatives at the Social Sciences and Humanities Research Council of Canada (SSHRC), highlighted the important role a knowledge translation network such as CRNCC plays in reaching out and sharing information within its sector.

On the Radar

Educational CDs of previous CRNCC-partnered symposia will be available soon!

As a knowledge translation network, the CRNCC is always working to deliver key messages pertaining to community care that are clear and easily accessible. One way of doing this is by having a virtual resource room on the CRNCC web site. The Knowledge Bank section houses an archive of all CRNCC's past events, including web casts and presentations.

To make information even more accessible and easy to use, we are turning the 8-hour web casts of our symposia into condensed half-hour CDs containing key messages from these events. In our last newsletter, we mentioned that we were already doing this for the CRNCC / OCSA October 2006 symposium. The CD will be ready soon and will be downloadable from www.crncc.ca in early April. We are now also starting work on a CD of key messages from the recent CRNCC / CYHN February 2007 symposium.

The CDs are intended as quick-reference, educational sources for use by policy makers, community care organizations and others interested in learning more about the role of community care within the broader continuum of care. Keep posted at www.crncc.ca for updates.

Mark this CRNCC event in your calendar!

Supportive Housing Symposium Monday, October 15, 2007

The CRNCC, in partnership with the Ontario Community Support Association (OCSA) will host a one-day symposium next fall dedicated to supportive housing. More details will come in subsequent newsletters and at www.crncc.ca.

Upcoming Member Events

OACCAC Primary Health Care Conference ~ Collaborating for Success in the Delivery of Primary Health Care

**Presented by the Ontario Association of
Community Care Access Centres (OACCAC)
March 26 - 27, 2007 – Toronto, ON**

This conference aims to provide an update on primary health care reforms in Ontario and across Canada, discuss topics pertinent to the development of primary health care, and share best practices and innovations to improve patient care across the health care continuum. It is intended for health care professionals, managers, case managers, service providers, policy makers, planners and community partners. Please visit www.oaccac.on.ca or see the [event brochure](#) for more information, including the day's agenda and registration.

Metamorphosis Bi-Annual Conference ~ 'Balancing Care To Secure A Sustainable Future' & 2nd Anniversary Metamorphosis Celebration

**Presented by Metamorphosis
April 19, 2007 – Mississauga, ON**

The morning session will focus on evidence-based research on Balance of Care and Supportive Housing studies conducted by the M-THAC Research Unit, and the CIHR Team in Community Care and Health Human Resources, as well as Veterans Affairs Canada/Ontario Seniors' Secretariat, Continuing Care Research. The

afternoon provides a workshop as a continuation of the PSW project: Striving For Excellence: Reaching Your Potential. It will open with a general session for conference participants wishing to learn more about Leadership and Performance Improvement and how the agencies analyzed the performance issues and developed their intervention plan. The second half will be for PSW Supervisors/Managers in support of their Performance Improvement project. Please visit www.communitymetamorphosis.org for registration and further information.

Research in Progress

A University of Toronto research team has received the Resident Assessment Instrument for Home Care (RAI-HC) data from the CCAC of Waterloo Region and will begin data analysis shortly. In addition, the U of T researchers in collaboration with the Waterloo Wellington Community Support Services Network (WWCSSN), held an expert panel kick-off session in Kitchener, Ontario, this past February, to brief the panel on their role in the Balance of Care (BoC) project. The expert panel, made up of care managers from across the care continuum, will be designing and costing out integrated care packages for seniors on the long-term care waiting list in Waterloo, Ontario. The kick-off session was a success and members are anxious to get the project underway.

The Fine Print

The CRNCC is funded by the Social Sciences and Humanities Research Council (SSHRC) Knowledge Impact in Society grant and Ryerson University.

If you would like to be removed from this listserv, or know someone who would like to be added, please contact us at crncc@ryerson.ca

The views expressed do not necessarily represent those of the Social Sciences and Humanities Research Council of Canada, Ryerson University, or the University of Toronto.

Do you have knowledge to share?

CRNCC aims to link people to knowledge about community care.

If you know about recent articles, presentations, or data which highlight the costs or outcomes of community care, or if you have information about upcoming meetings, events or conferences on community care, please tell us at crncc@ryerson.ca.