

# Participants Needed for Study on the Effects of COVID-19 on Immigrants Working in the Full-Service Restaurant Industry

We are recruiting participants for our research project titled, **Pandemic Kitchen Stories: The impact of COVID-19 on immigrants working in Toronto's full-service restaurants.** The study aims to understand the impacts of COVID-19 on recent immigrants working in Toronto's full-service restaurant industry, including the impacts of immigration status as well as the coping strategies used to get through the pandemic. We are recruiting 300 participants to complete an <u>online survey</u> and of those 300, we will invite 30 people to participate in 1-hour phone or Zoom interviews. Your shared stories and insights will be valuable in informing policies to better respond to the needs of newcomers working in the restaurant industry.

#### ARE YOU?

### AND DID YOU?

✓ Arrive in Canada after 2010

Work in a full-service (sit-down) restaurant as a dishwasher/busser/food runner/ prep cook/cook/server or bartender in March 2020 when the first pandemic measures were put into place?

WHAT YOU WILL BE ASKED TO DO: If you volunteer to participate in this study, you will be asked to do **one or both** of the following things:

#### SURVEY:

- X Provide voluntary and informed consent to participate in a 5-minute online survey
- ➤ Provide demographic information such as age, immigration status, gender, education, employment status, and housing situation
- ✗ Indicate whether you are interested in being contacted again to participate in a 1-hour online Zoom or phone interview

## INTERVIEW:

X Answer questions about your migration experience and how you came to work in the restaurant industry. You will also be asked about the ways in which COVID-19 has impacted your work and what strategies you have used to cope. For example: What strategies have you used to deal with hardships resulting from the pandemic – ie) furlough, layoffs, reduced hours – and has anyone helped you?

Participants completing both the survey AND interview will receive a **\$25 PayPal Honorarium**.



#### QUESTIONS ABOUT THE STUDY:

If you have any questions about the research, please contact:

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If you have questions regarding your rights as a participant in this study, please contact:

Research Ethics Board
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This research study has been reviewed and approved by the Ryerson University Research Ethics Board [REB 2020-462] and is funded by the Canada Excellence Research Chair, Government of Canada.