

Sophos Antivirus Software Install for Mac

(TMU Owned Computers)

Sophos is TMU's antivirus software. Here are the instructions to install Sophos on your computer.

If you currently have an antivirus software installed on your computer, such as McAfee, you should uninstall it. Sophos cannot uninstall some antivirus software which is why we recommend that you manually uninstall the software before attempting the Sophos install.

Complete the following steps to install Sophos:

Quick Access:

[Step 1: Back up Important Personal Files](#)

[Step 2: Download and Install Sophos](#)

[Central](#)

[Step 3: Scan Your Computer](#)

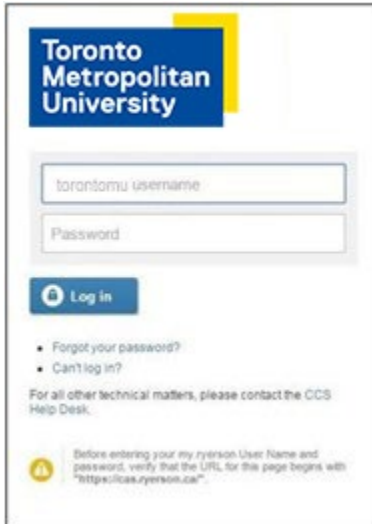
Step 1: Back up Important Personal Files

This is a precautionary task to ensure your important data is backed up. CCS does not standardize on a method for backing up your files. Some employees have access to CFAPS which gives them limited space for backups. Another option would be to use removable media such as USB keys and drive; however, do not to use this method for confidential data as these can be easily lost or stolen.

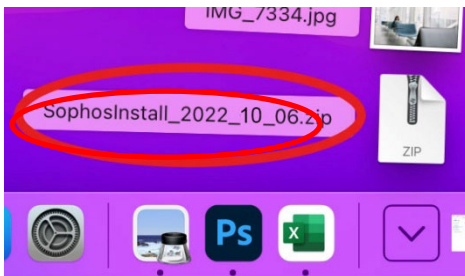
Step 2: Download and Install Sophos Central

1. From the CCS website for [Security Downloads](#) click **Faculty/Staff** tab, find **Sophos for Mac**. You can now click on the link to download the software.

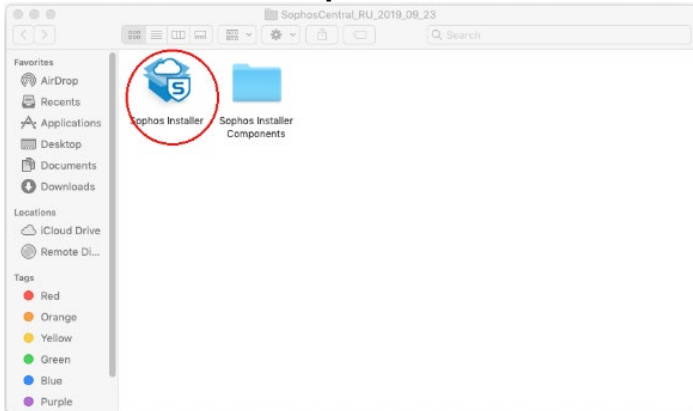
- At the Connect to ai-apps.ryerson.ca screen, type in your torontomu username and password.
Click **Log in**.



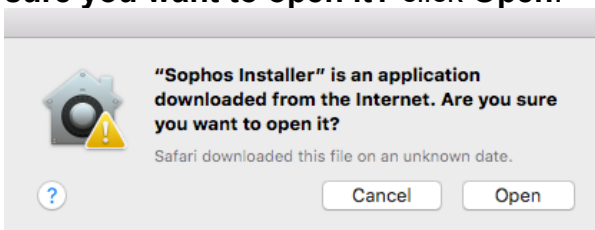
- The zip file will be saved to the Downloads folder.
- Locate the zip file in **Downloads** folder and double click on the filename to open the package **SophosInstall_2022_10_06**.



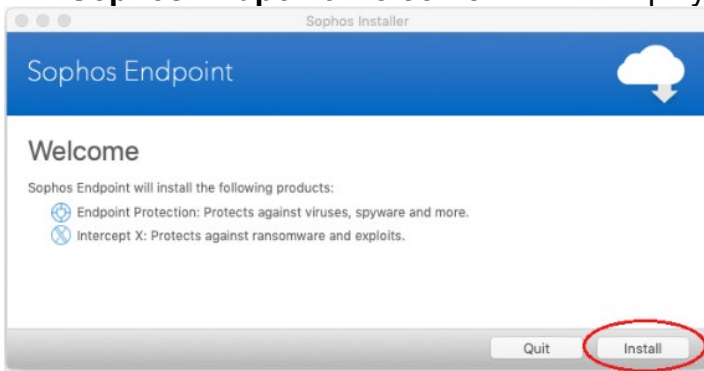
5. Double click on the **Sophos Installer** to launch Sophos Installer.



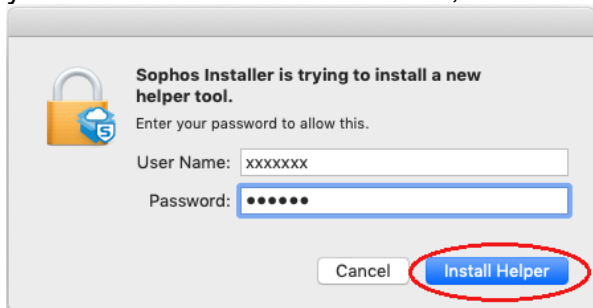
6. If the prompt, **Sophos installer is an application downloaded from the internet. Are you sure you want to open it?** click **Open**.



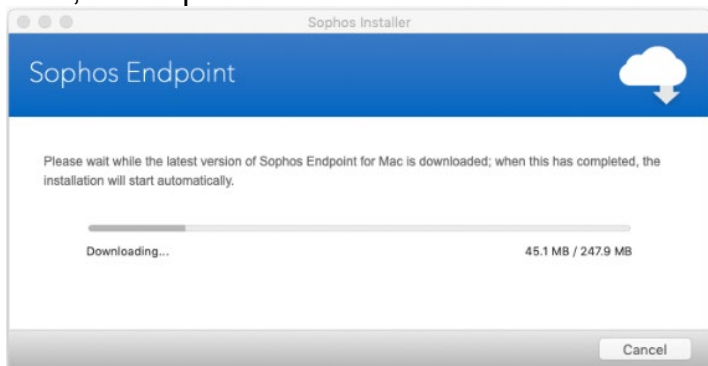
7. The **Sophos Endpoint Welcome** window displays, click **Install**.



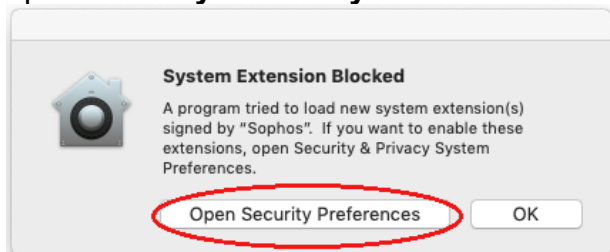
8. If the pop-up window **Sophos Installer is trying to install a new helper tools.**, displays, type in your User Name and Password, then click on **Install Helper**.



9. Next, the Sophos Installer will start to download and install Sophos.

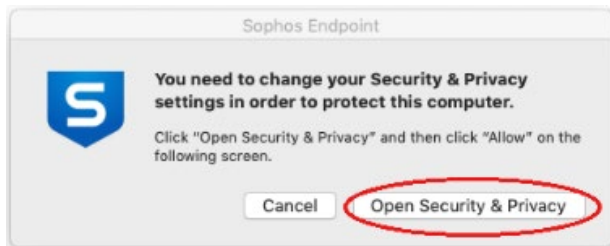


10. If pop-up window, **System Extension Blocked** displays, click **Open Security Preferences** to open **Security & Privacy**.



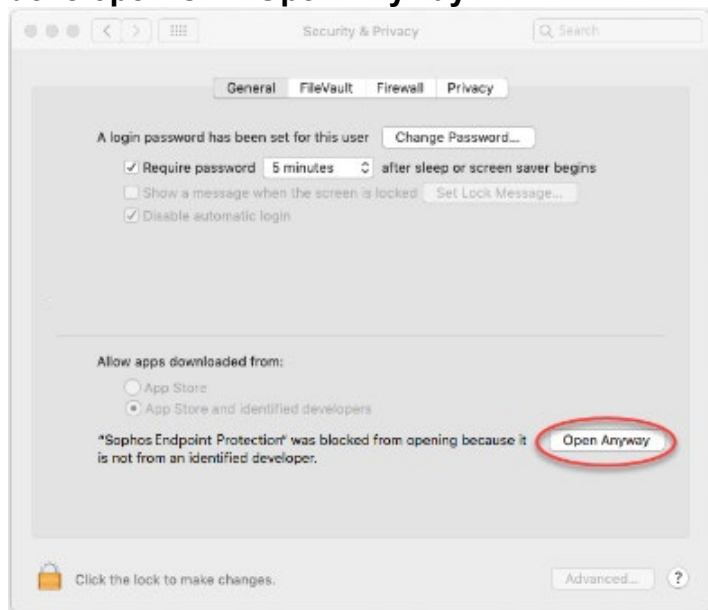
OR

If you see the pop-up window, **You need to change your Security & Privacy settings in order to protect this computer.**, then click on **Open Security & Privacy**.

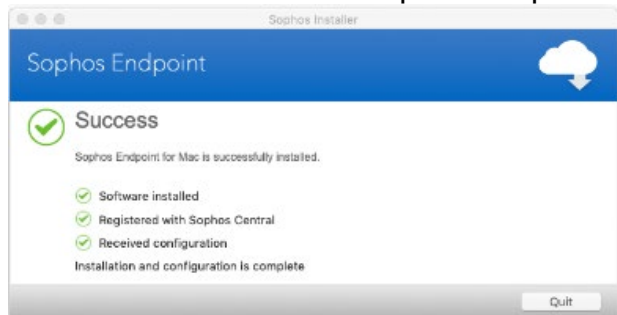


If you do not see any of the pop-up windows from Step 10, proceed to Step 11.

11. The Security & Privacy window, under **Allow apps downloaded from:** section, shows, **Sophos Endpoint Protection was blocked from opening because it is not from an identified developer.** Click **Open Anyway.**

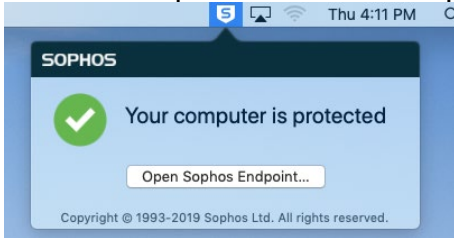


12. When the Sophos Endpoint for Mac is successfully installed window displays, Sophos has been installed. Click **Quit** to complete the process.



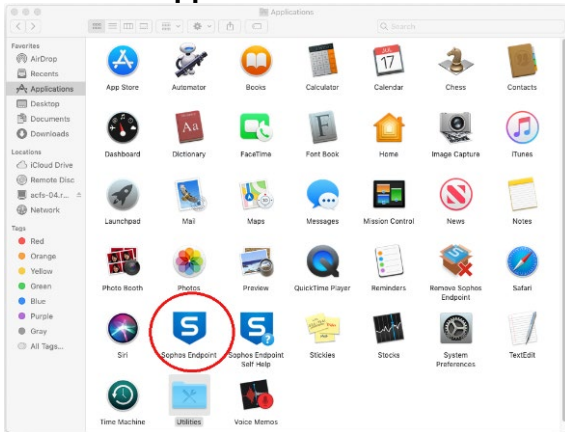
Step 3: Scan Your Computer

1. Click the Sophos icon on the top menu bar and then click **Open Sophos Endpoint**.

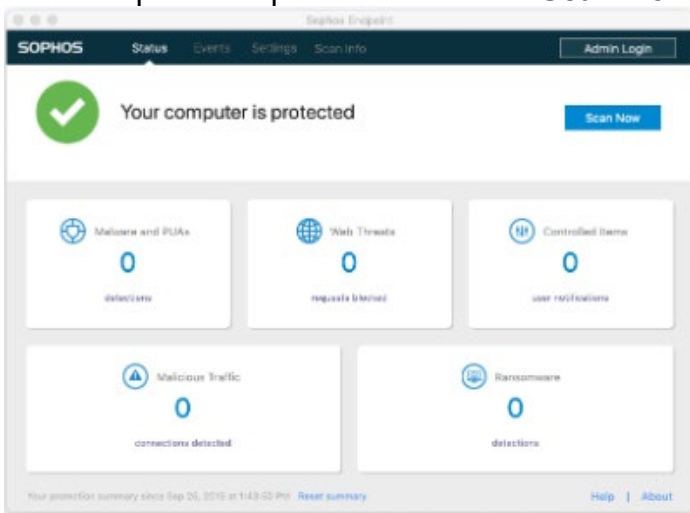


OR

- Select **Go- Applications** and double click **Sophos Endpoint**.



2. At the Sophos Endpoint console click **Scan Now** button to begin scanning.



3. You can close the Sophos Endpoint console now and check back to see results when the scan is completed.