

Adobe Creative Cloud Installation Guide

Your department has chosen to make Adobe Creative Cloud available to you! The software can be installed/downloaded from the Adobe web installation portal at the following address:

https://www.adobe.com/ca/creativecloud/desktop-app.html

Note: You may have previously used an **Adobe ID** (just usually your Ryerson email address) to activate Adobe – this is all changing to the **Federated ID** (aka your my.ryerson.ca username/password). We recommend signing out of any apps that are signed in with the Adobe ID and linking the Federated ID.

1. Click Sign in (if by any chance you're already signed in with Adobe account please sign off/out)..

Adobe	Creativity & Design \lor Marketing & Commerce \lor PDF & E-lignatures \lor Business Solutions \lor Support \lor	P 🥚 ⅲ Isiness Solutions 🗸 Support 🗸 👂 🚦	
	ADDRE CREATIVE CLOUD DESKTOP APPLICATION Learn & Support Download	Downlo	
		Pryerson.ca View Account	
	Easily manage your Creative Cloud apps and services.	Sign Out	

2. Choose Company or School Account

Type in your Ryerson email address

Use your my.ryerson.ca user/password.



Important: You may be required to enable MFA (Multi-Factor Authentication): Https://www.ryerson.ca/ccs/services/software/microsoft/mfa/

Special note: If the Microsoft sign-in doesn't accept your my.Ryerson.ca username/password, you might have an old password that you haven't changed in a while? If so, you're required to choose a new password. Please visit my.ryerson.ca | and change your password under self-serve and retry with the updated password!

3. Click on **Open** after the file is downloaded



4. Continue the on-screen instructions for completing the installation process



If, for any reason, Adobe doesn't install correct, we'd recommend uninstalling Adobe and reinstalling it. **The UNINSTALL procedure is on the next page**.

Otherwise, you're done and ready to use the software!

You may occasionally be prompted to login with your my.ryerson.ca username/password. You can activate Adobe on <u>2 MACHINES</u>. When you attempt to use the 3rd, it may deactivate Adobe on the other two and force you to re-logon.

Only 2 machines can be activated at any given time

UNINSTALLATION OF ADOBE CREATIVE CLOUD -WINDOWS

1. Uninstall the Adobe Creative Cloud by signing out of Adobe creative cloud application first



2. Right-click on the Windows start menu and select Settings



3. Tap on apps and uninstall the Adobe Creative Cloud Application

	• System Image: System System	Windows So Indexemp Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer Decer D	Prime Segment and a set of the set	Network & Internet With a paper and/o VH Seek (registrator) Keek (registrator) Research (registrator) Research (registrator) Marking (registrator) Seek (registrator)	×
Adobe Creative Cloud 5.3.1.470	This app and its related info wi uninstalled.	ll be Jninstall		Adobe Creative C 5.3.1	Cloud 558 MB 10/21/2020 X Are you sure you want to uninstall Adobe Creative Cloud App? You may repair the installation to resolve any issues. Uninstall Repair